

Dear Lauren Reynolds,
Requests for public records under CPRA happen very infrequently and subsequently our staff sometimes forget the procedures for compliance as these are perishable skills. El Cajon Police Personnel strive to comply with all the laws pertaining to records requests and are in the process of making changes to ensure applicable information is readily available, as evidenced by the improvements made to our website and our automated press release distribution system. The El Cajon Police Department is open to sharing all appropriate information and welcome feedback from our community members. Our Department web page and press information system can also be utilized to provide such feedback and inquiries. We welcome the opportunity to improve our services and comply with the California Public Records Act.

Lieutenant Steve Shakowski
Public Information Officer

>>> "Reynolds, Lauren" <Lauren_Reynolds@10news.com> 11/27/2007 2:44 PM >>>
[Dear Lt Shakowski,](#)

[Here is the narrative portion of the audit. Doris Lewis is describing her experience visting the station. I hope that this helps you.](#)

[You can call me or email me a response tomorrow. We have offered to post the resonses from the police departments on our website where the original story will be posted as well. Getting back to me by 3pm would be fine.](#)

Thanks,

[Lauren Reynolds](#)
[10 News](#)
[4600 Air Way](#)
[San Diego, CA 92102](#)
[619-237-6329](#)

From: Lewis, Doris
Sent: Tuesday, November 27, 2007 2:41 PM
To: Reynolds, Lauren
Subject: audit narrative

El Cajon Police Department 10-16

I asked a woman at the front desk if i could get information on burglaries that happened in El Cajon in the last 2 weeks. She wrote down a name and number: Joan Bond 441-5526. I asked if Joan was in the office today. She said i could call her by dialing the last 4 digital on the white wall phone. I used the phone and Joan answered. I asked her if I could get information on burglaries in the last 2 weeks in El Cajon. She gave me the number of burglaries (44) in the areas but said she couldn't give me info on the last 2 weeks because the reports are still being typed and she's not even 50% through them.

She then asked what I needed it for... for school... for work. I told her i was doing research and she said do you work for an Alarm company. I told her I worked for McGraw Hill. She told me to go on www.arjis.org to find information about burglaries and that I could get all the same information online.

I said "since I'm here can I get any information" She said let me come out and bring you back. We hung up the found and she then came out from her office and invited me back to look at her computer screen. She showed me how to access arjis and walked me through the steps of find burglaries in el cajon. But she said the website would not be up to date because they still had to enter the information and until the reportrs were entered into their computer they would not appear on arjis. She showed me how officers enter in their reports and an incident list popped up on the screen with crime and addresses. I asked if I could get a copy of that list and she said I could not. I asked again "so that list is

not available to the public" and she said no.

I said that if I found the burglary i was looking for could i come back to the station and request more information. She said that I would have to write a letter to the captain telling him who I am and what i need it for and that it needs to be a really good reason because it takes a lot of work for her to put that information together. She also said that the letter was needed because they don't give out a persons name and address and if she was the victim of a crime she wouldn't want her name and address getting out there. I asked about other information on a burglary besides the name and address and she said she i would still have to write a letter.

Doris Lewis

Executive Producer