

route #	date	rude	missed	early	didn't stop	late	reckless	speeding	handicap	money	miscellaneous issues
1	7/20/2005	x	x			x					threatened to fight
1	3/17/2007						x	x			speeding on freeway
1	2/22/2007	x					x		x		injured a senior
1	4/13/2006	x								x	denied ucsd bus pass
1	4/8/2006				x	x					ignored passengers at sdsu stop
1	11/1/2005	x									snatched transfer
1	7/28/2005						x				senior almost fell/driver took off abruptly
1	7/18/2005	x					x				driver stopped about 20ft away from stop
1	7/18/2005		x			x					driver did not stop at bus stop
1	5/30/2005	x								x	refused bus pass
1	5/12/2005	x								x	took transfer
1	4/3/2005	x					x				injured a commuter
1	2/24/2005	x					x	x	x		speeding on freeway
1	1/31/2005		x								bus never showed
1	1/1/2005	x									argumentative and rude
1	#####						x				road rage
1	#####							x			speeding on freeway
1	#####	x									violent/confrontational
1	9/9/2004	x									confrontational
1	9/4/2004	x									refused to make stop/ made commuters walk
1	8/6/2004					x					driver did not stop even though they rang bell
1	7/26/2004	x									injured a senior
1	7/15/2004	x									argumentative
1	7/10/2004	x					x				violent/confrontational
1	6/25/2004	x							x		mocking/rude
1	3/1/2007					x					driver did not stop at bus stop
1	6/16/2006	x							x		did not offer assistance
1	5/30/2006	x								x	paid additional fare
1	4/12/2006					x					driver did not stop at bus stop
1	4/5/2006	x									student was late to class because of his break
1	2/23/2006						x		x		injured a senior/driver took off abruptly
1	8/22/2005		x								bus never showed
1	6/6/2005					x					driver did not stop at bus stop
1	4/7/2005					x					driver did not stop at bus stop
1	3/23/2005	x							x		refused to strap in his chair/mocking
1	2/10/2005		x								driver dropped people off and took off

1	8/2/2004			x					bus came late and driver took a break
1	5/20/2004								driver taking unnecessary breaks
1	5/6/2004							x	bus almost hit another car
1	4/14/2004								driver said bus was full but was not
1	3/29/2004	x							refused to board passenger
1	3/26/2004							x	consistently late
1	12/7/2006			x					driver did not stop at bus stop
1	11/4/2006			x					driver did not stop at bus stop
1	9/12/2006			x					driver did not stop at bus stop
1	9/1/2006							x	tried to race other driver
1	4/13/2006	x							refused to pick up pax w/bike
1	3/24/2006		x						left the stop 5 min early
1	3/24/2006						x	x	driver made handicap pay full fare
2	3/13/2006								holding conversation too long w/pax
2	2/14/2006		x						left the stop 1 min early
2	2/9/2006			x					driver did not stop at bus stop
2	1/25/2006		x						left the stop early
2	1/18/2006							x	cut off other cars
2	#####			x					driver did not stop at bus stop
2	10/4/2005		x						left the stop early
2	9/29/2005							x	cut off other cars
2	9/20/2005	x						x	injured a commuter
2	8/28/2005							x	driver ran two stop signs
2	8/12/2005		x						bus came early
2	6/16/2005							x	bus was 12 minutes late
2	#####	x							bus never showed
2	1/8/2005							x	cut off other cars/unsafe driving in rain
2	#####							x	driver did not stop at bus stop
2	9/21/2004		x						bus came early
2	8/25/2004		x						bus came early
2	7/2/2004	x							vulgar/beligerent
2	6/17/2004	x							talking on cell phone
2	3/29/2004							x	cut off other cars
2	3/20/2007	x							dropped off but did not pick up and commuter
2	2/20/2007							x	ran a red light
3	1/7/2007	x							refused service to commuter
3	11/3/2006							x	almost injured pedestrain

3	1/19/2005								driver intentionally left passenger at stop
3	#####							x	cut off driver
3	#####								driver intentionally left passenger at stop
3	11/5/2004	x							yelled at an elderly lady
3	8/25/2004							x	driver took a lady's bus ticket for no reason
3	8/17/2004								threatens to sue driver
3	8/5/2004								told customers to go to wrong stop
3	7/24/2004							x	made customer pay when promotion didn't re
3	5/25/2004								left many passengers at stop
3	4/29/2004								cut off driver
3	3/2/2007								
3	2/28/2007								confused on route
4	2/1/2007							x	driver refused to take lady when she had the c
4	1/19/2007	x							
4	1/3/2007								
4	#####	x							
4	#####								spoke rudely and refused to help commuter
4	11/7/2006								cut off cars
4	#####								did not help blind passenger
4	#####								did not help tourist
4	#####								yelled at disabled
4	#####								yelled at disabled
4	#####								repeatedly leaves early from stop
4	6/30/2006	x							
4	1/25/2006								consistently late
4	1/4/2006	x							pushed commuters hand away when he show
4	#####								used obscenities to passengers and disabled
4	9/26/2006	x							used obscenities to passengers and disabled
4	4/25/2005								consistently rude
4	1/18/2005	x							she tried to help a sc passenger and he yellec
4	#####								
4	#####								
4	9/6/2004								driver consistently leaves wc passenger behir
4	6/10/2004	x							
4	5/6/2004								let passengers out but not on
4	4/7/2004								stopped in the wrong lane for her
4	3/8/2007								driver dropped off passengers, but left 2 peop
4	2/20/2007	x							driver dropped off passenger, closed door, dic

5	11/4/2006									says bus is at least 6 minutes late every day
5	#####	x								driver didn't pick up 10 passengers at stop, ric
5	4/12/2006	x								driver passed up the stop w/o picking up pass
5	#####									bus broke down
5	9/21/2005		x							did not stop or slow for rider who waved to dri
5	8/8/2005	x			x			x		driver did not pull over to the curb at stop. Dri
5	4/18/2005	x		x		x				driver did not stop, speeding, did not want to pick up
5	4/18/2005	x								passing up passengers, rider had to hire a cal
5	3/29/2005	x			x		x	x		elderly couple w/canes need help, they fell do
5	3/10/2005				x		x	x		handicapped senior rider, driver speeds away
5	1/24/2005		x		x			x		passed up disabled passenger
5	1/18/2005				x					forced bike rider off the road
5	8/9/2004		x							driver late from lunch break, rider missed con
5	7/15/2004	x			x			x		rider may have filed lawsuit, driver didn't strap
5	7/13/2004	x			x			x		refused to assist disab called rider "trash"
5	7/6/2004	x		x				x		refused to assist disabled passnger
5	5/19/2004	x		x						disrepectful driver passed up passenger
5	4/14/2004		x							didn't stop to drop off passenger b/c other bus
5	6/14/2006	x						x		driver didn't stop at rider's bus stop, made hir
5	5/12/2006	x						x		driver told disabled rider there was no room o
5	4/12/2006		x							bus running "hot"
5	3/22/2006	x						x		driver wouldn't allow rider with dog in "doggie
5	3/13/2006	x								rider says driver was rude to her son about sit
5	#####	x								man in the entrance of the bus talking to drive
6	9/29/2005		x		x					driver drove 5 mph on freeway
6	9/19/2005		x							driver is late, doesn't pay attention, talks to otl
6	7/21/2005	x							x	driver humiliated rider who had a ticket from a
6	7/1/2005				x					driver didn't check oncoming traffic, unsafe dr
6	5/7/2005	x		x		x			x	rushed driver didn't stop, going too fast
6	2/3/2005									bus is always late
6	1/25/2005								x	driver had coat over farebox and sang songs
6	11/4/2004									driver changed direction. Talking to another p
6	10/5/2004									driver parked bus, made 30 minute call on pa
6	10/5/2004		x							driver talked on payphone for 30 minutes
6	8/1/2004	x								refused to allow 8 passengers on bus, insulte
6	7/27/2004		x							driver refused to pick up 2 passengers
6	6/20/2004	x								driver left a passenger with groceries at the cu

6	2/23/2007				x			driver ran "hot"
6	2/21/2007					x	x	drove recklessly, nearly hit cars
6	2/15/2007	x						dropped passenger and elderly man off at wr
6	#####							dropped passenger at wrong stop, told her to
7	9/22/2006		x					didn't stop to pick up passenger
7	4/13/2006					x		unsafe merger; bus almost hit car
7	2/23/2006		x			x	x	took off quickly, passenger fell into seat
7	2/16/2006	x						driver refused to open the door
7	1/27/2006	x						no bus arrived
7	1/9/2006	x						driver refused to pick up passengers
7	11/2/2005		x					bus "ran hot"
7	10/3/2005			x			x	bus zoomed by, missed bus, had to hitchhike
7	7/28/2005		x					bus ran "hot", would-be rider missed doctor's
7	5/31/2005			x				passed up stop
7	4/18/2005					x		driver ran a 4 way stop, almost hit kid
7	2/18/2005	x						bus never showed up
7	2/18/2005	x						bus never showed up
7	#####		x					rider at stop waved to bus but bus did not sto
7	12/9/2004						x	bus almost ran into another vehicle
7	12/8/2004						x	bus ran another vehicle into the curb
7	#####	x		x				threatened passenger, closed door on arm, m
7	#####							would not let wheelchair passenger on, left pa
7	9/20/2004					x		pulled away from stop -almost hit vehicles
7	9/8/2004	x						will not wait for connecting passengers
7	6/16/2004			x		x		passenger waiting at s not stop, speeding
7	6/16/2004		x		x			passenger waiting at stop -bus did not stop
7	4/27/2004	x						bust at stop, but would not let passenger on
7	4/1/2004	x						bus at wrong stop, would not let passengers c
7	2/7/2002	x						would not wait for passenger, left passenger t
7	1/9/2007	x						unprofessional and rude behavior
7	1/7/2007	x						rude comments to passengers
7	#####	x						refuses to answer questions about bus sched
7	#####	x		x				harrasses passenger, driver talks to friend -m
7	11/8/2006	x					x	driver refused to strap wc passenger into seat
7	#####					x		driver gunned it - almost hit pedestrian
7	#####	x						racist remark
7	8/16/2006					x		driver talks to passenger while driving -swerve

7 7/5/2006 x
 7
 7
 7 10/3/2006
 7 9/11/2006
 7 8/9/2006 x
 7 4/23/2006 x
 7 3/13/2006 x
 7 1/9/2006 x
 7 ##### x
 7 5/10/2004 x
 7 2/2/2007 x
 7 1/30/2007
 7 #####
 7 #####
 7 8/9/2006
 7 7/5/2006 x
 7 4/28/2006
 7 3/31/2006 x
 7 3/23/2006
 7 2/23/2006
 7 1/11/2006 x
 7 ##### x
 7 ##### x
 7 9/28/2005 x
 7 9/16/2005
 7 8/25/2005 x
 7 8/12/2005
 7 6/8/2005
 7 4/4/2005 x
 7 1/27/2005 x
 7 ##### x
 7 #####
 7 ##### x
 7 #####
 7 8/18/2004 x
 7 7/20/2004 x

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x

told passenger to turn cd player down in a ruc

late every day and drives slow too
 wouldn't deploy ramp for handicapped rider
 wouldn't wait for elderly lady walking 10 feet to
 made passenger run for the bus
 didn't open door for rider for pickup
 said bus was full and took off, but the bus was
 driver wouldn't turn down air conditioning--it w
 didn't stop for rider to get off bus at requested
 driver refused to cleanup liquid on floor, safety
 pregnant woman with 3 yr old jumps off bus b
 driver drove by would-be rider, didn't stop
 driver talking on cell phone, not wearing seat
 wrong signage on bus about route direction/s
 won't turn down air conditioner--tells rider she
 bus pulled out suddenly, didn't look at oncomi
 won't lift ramp, tells disabled person to get on
 11 minutes late, rider had to run to catch ucsc
 left 2 minutes early
 snatched rider's dsu semester pass, said she
 driver passed up customer all week, intimidati
 passed up customer at the stop, customer ha
 closed door on mother & son
 rude passenger hassled driver
 driver going too fast, passed up would-be ride
 10 people for bus that never showed up, bus
 took off too fast, rider fell and sprained ankle,
 mean attitude, requested extra \$ for transfer
 bad attitude, makes customers wait for transfe
 passed up rider, rude too
 driver talking on cell phone while driving in rai
 driver passed up customer, customer goes to
 driver slams on breaks, abrupt take off, rider i
 driver did not wait for 4 riders, closed door and
 was rude, profanity

7	7/14/2004	x								rude, nasty attitude
7	7/6/2004	x								rude to city visitors
7	6/25/2004	x								rude, profanity
7	5/21/2004								x	took off before passenger seated
7	5/13/2004	x								rude to blind passenger
7	4/14/2004	x								sarcastic
7	4/3/2004	x								intimating seniors
7	5/19/2006								x	reckless driving into the next lane
7	3/9/2006	x								driver rude told passenger "cant you read"
7	2/15/2006	x							x	driver sandwiched cyclist in btwen parked car
7	2/6/2006	x								full bus yelled to move back rude
7	#####								x	ran red light almost running over pedestrian
7	6/1/2005	x								racist told her take another bus
7	5/27/2005	x								rude to customers screamed at elderly lady
7	5/17/2005		x						x	driver left early passenger running after him
7	5/13/2005	x								extremely rude yelled at handicap passenger
7	5/12/2005	x								racist to african amer. Derogatory comment
7	4/26/2005	x								rude to lady and her child
7	4/11/2005	x								rude and aggressive
7	4/2/2005								x	did not stop for passenger at stop
7	3/7/2005		x							told handicap woman to take the next bus
7	2/24/2005		x							did not stop for passengers
7	1/18/2005								x	pulls bus over to get snack w/flashers on, bloc
9	12/1/2004	x								yells at passengers and doesn't believe disab
9	9/28/2004								x	cut off car and gave her middle finger
9	9/3/2004									nicest operator
9	8/25/2004								x	unloaded passengers while double parked
10	6/14/2004	x								gave passenger invalid bus transfer
10	6/14/2004	x								rude and invalid transfer
10	2/6/2007	x								rude challenged passenger
11	1/31/2007	x								rude and unhelpful to man with cane
11	1/31/2007	x								unwilling to lower ramp for handicap
11	12/1/2006	x								rude to handicap asked why took long shut bu
11	8/24/2006	x								did not want to tie wheelchair down unhelpful
11	11/4/2005	x								rude and did not stop, playing games w/passe
11	9/21/2005								x	bus was 45 min late
11	5/31/2005	x								did not honor ucspd free zone

14	1/29/2007					x	did not use disabled life did not follow proced
14	3/6/2007	x					rude, unfriendly and late
14	1/24/2006		x				stared at man and did not stop
15	11/7/2005		x				passed up students at stop even if bus not full
15	#####					x	almost hit man on bicycle
15	#####					x	almost hit man on bicycle
15	9/16/2005	x					challenged passenger called him names
15	5/6/2005		x				left sdsu too early
15	3/28/2005			x			passed up passenger
15	3/16/2005	x				x	rude cut car off
15	2/11/2005	x					closed door on pregnant womas stomach
15	1/27/2005	x		x			bus driver rude did not stop, name calling
15	8/11/2004	x					rude and bad attitude
15	8/5/2004		x				left stop 6 min early
15	7/16/2004	x					driver did nothing to creepy passenger who hi
15	7/15/2004	x		x			rude did not pick up, name caller
15	7/14/2004	x				x	did not want to lift for handicap
15	7/14/2004	x					gave passenger the finger and cursed
15	6/3/2004	x					rude innapropriate comments
15	3/19/2004	x					yelling, rude
15	3/16/2007	x					rude comments
15	3/16/2007	x					rude and unprofessional
15	1/23/2007	x					rude yelling at customers
15	#####	x					rude, bad attitude w/elderly
15	#####	x					bad attitude and sarcastic
15	#####					x	did not use signal
15	#####	x					rude
15	7/25/2006	x					rude to passengers and blind lady
15	6/21/2006	x				x	very rude and late
15	6/20/2006		x				bus was three minutes early
15	6/16/2006	x					very rude yelled at people to move
15	5/26/2006	x					disregarded request to stop
15	4/5/2006	x					rude to passenger who asked question
15	3/28/2006	x					unprofessional and rude behavior
15	3/23/2006	x					rude called her stupid
15	#####	x				x	did not want to pull to curb to let elderly off, ru
15	11/9/2004	x					rude embarrassed passnger and daughter

30	7/3/2004	x							driver yelled at passenger
30	6/29/2004	x							rude to pedestrians, refused to let someone o
30	3/21/2004								caller compliments driver
30	9/12/2006		x						caller said driver did not stop at multiple bus s
30	7/24/2006			x	x	x			took off fast, disabled fell
30	6/19/2006	x							driver refused woman w/ baby stroller onto bu
31	1/9/2006	x							driver told blind woman to wait for next bus
34	9/21/2005	x						x	driver unhelpful with directions, overpayment
34	8/16/2005		x						
34	8/16/2005		x						at stop, driver open/close door without allowin
34	8/1/2005			x					driver did not come to complete stop for pass
34	7/13/2005		x						driver refused to wait for transfer passengers
34	7/12/2005		x						driver intentionally left passenger at stop
34	5/18/2005	x							
34	5/6/2005			x					passenger fell and injured arm due to quick st
34	#####			x					unsafe driving, driver refused to lower lift
34	#####			x					driver took off before 80 yo could be seated
34	#####		x						
34	2/2/2007			x					quick start before passenger could exit
34	2/2/2007			x					passenger injured because driver did not con
34	2/1/2007		x						driver refused entry
34	1/23/2007	x							insulted passenger in spanish
34	9/16/2006	x							driver shut door in passenger face
35	8/7/2006			x					driver ran red light
35	7/7/2006		x						
35	#####			x					driver harassed motorist
35	10/5/2005	x						x	unprofessional conduct
35	5/12/2005	x						x	drivers don't strap w/c riders
35	4/15/2005		x						driver zoomed by stop
40	3/31/2005			x					driver on cell phone
40	3/8/2005								driver on cell phone
40	2/14/2005	x							driver refused monthly pass
40	2/1/2005		x						driver passed three stops
40	12/2/2004		x						
40	#####	x			x				driver cut off motorist
40	#####	x							driver refused monthly pass
40	#####	x							rude to a senior citizen

41	9/21/2004			x			ran red light, almost hit pedestrian
41	8/16/2004			x			ran 4-way stop
41	7/30/2004			x			poor driving skills
41	7/2/2004			x			altercation with bike rider
41	9/21/2004	x					
41	8/23/2004	x					refused to allow bike rider board
41	8/18/2004		x				driver refused to stop
41	8/3/2004			x			quick acceleration, passenger injured
41	6/15/2004	x					rude with bad attitude
41	5/28/2004	x					
41	4/26/2004					x	did not pick-up wheelchair passenger
41	3/31/2004		x				no stop at darkened bus stop
43	3/8/2005	x					driver impatient
44	5/12/2004			x			chronically late
44	6/28/2004		x			x	passed 5 passengers
44	8/25/2004	x					argumentative
44	8/12/2004			x			
44	8/10/2004		x				
44	9/30/2004					x	hard braking. Abrupt stops
44	9/27/2004		x				consistently happens
44	#####						inappropriate comments
44	12/7/2004	x					driver cursed at passenger
44	#####		x				driver by-passes stop
44	1/24/2006					x	stops in middle of street
44	#####						driver falling asleep on route
44	#####		x				
44	9/12/2006	x					bad attitude and obnoxious
44	9/8/2006	x		x			rude and late
44	7/5/2006	x				x	driver unhelpful with wheelchair passengers
44	6/26/2006		x				passed requested stops
44	4/13/2006		x				drove by stop
44	2/2/2006					x	drove by stop
44	#####						driver doesn't announce stops per MTS policy
44	#####						chronically late
44	10/7/2005			x			chronically late
44	8/31/2005	x					drove past stop. Refused passenger entry
44	6/14/2005	x					bad attitude

44	3/21/2005						passenger charged .25 upgrade
44	#####						driver not wearing seat belt as required
44	#####					x	
44	##### x						
44	9/15/2004		x				
44	2/9/2007					x	bus blocking lanes at intersection
44	1/5/2007					x	did not wait for a disabled person
44	##### x						
44	##### x						inappropriate comments
44	#####					x	driver observed passing stops
44	##### x						refused to assist wheelchair passenger
44	10/9/2006 x					x	unhelpful with directions
44	9/3/2006 x						bad attitude
44	7/2/2006 x					x	did not stop at requested
44	6/27/2006 x						unprofessional
44	6/26/2006 x						told passenger to 'shut up'
44	3/1/2006 x						driver flipped off passenger
44	2/18/2006 x						yelled at passenger, did not allow on bus
44	2/7/2006					x	chronically late
50	1/29/2006 x						
50	1/25/2006		x			x	
50	##### x						inconsiderate
50	9/10/2005					x	cut-off motorist
50	9/6/2005		x				drive went the wrong way
50	9/5/2005 x					x	driver shut door on blind passenger
70	8/30/2005 x						unhelpful to vision impaired
72	5/29/2005 x						driver forced wheelchair passenger off bus
72	4/30/2005					x	passed requested stop
72	4/27/2005					x	bus is always late
74	4/26/2005					x	consistently late40
81	4/13/2005		x				
81	4/6/2005					x	denied disabled senior entry, drove-off
81	4/6/2005					x	bus cut-off motorist at a merge
81	3/31/2005 x						driver cussed at passenger
81	3/27/2005 x						driver did not open door, passenger fell
81	##### x						driver lacks safety training dealing w/ wheelch
100	#####					x	

100	4/30/2006		x		consistently late
100	6/12/2006	x			driver passed disabled children
100	6/15/2006	x			disrespectful attitude
105	7/5/2006	x			a/c not working. Driver wouldn't allow window:
115	1/5/2005			x	driver did not yield for pedestrian in cross-wal
115	7/28/2005	x			driver cjchallenged ID validity
115	3/4/2005	x			driver passed passeng at stop
115	3/11/2005	x			
115	6/5/2005	x			dispute over trolley transfer
115	#####	x			driver yelled, 'hurry up'
115	11/6/2004	x			
115	3/22/2007	x			driver refused stop request by disabled
115	9/1/2006	x			
115	#####				driver refused entry to waiting passeng
115	5/16/2006			x	driver pulled bus in front of motorist
115	3/15/2006	x			driver ignored passenger request about w/c b
115	11/2/2005	x			waiting passeng ignored
120	#####	x			waiting passeng ignored
150	#####			x	driver pulled bus in front of motorist
150	11/8/2005			x	driver pulled bus in front of motorist
157	11/3/2004	x			driver passed waiting passeng
157	8/19/2005				driver leaves "no service" sign on
157	6/13/2006				driver refused cart on bus
183	6/15/2006	x			driver passed waiting passeng
183	2/5/2005	x			driver displayed unacceptable behavior
183	2/9/2005	x			driver yelled at passeng
183	5/31/2005	x			driver had temper tantrum. Passeng injured
188	2/2/2005	x			driver yelled at passeng
191	5/31/2005	x			driver made passeng get off bus for trashcan,
195	11/1/2005	x			rude to woman with baby stroller
195	1/24/2006	x			disrespectful. Driver shut door on boarding pa
195	5/19/2006			x	driver pulled bus in front of motorist
195	3/9/2006	x			driver insulted passenger
195	2/15/2006			x	driver passed close to bicyclist
195	2/6/2005	x			bus overloaded w/ passeng
195	#####			x	driver ran red light
195	6/1/2005	x			driver accused of being racist

	195	5/27/2005	x						extremely rude and angry
	210	5/17/2005		x					bus left stop early
	213	5/13/2005	x					x	rude to disabled passeng
	213	5/12/2005	x						harassing passenger
	213	4/26/2005	x						driver rude to passeng
	410	4/11/2005	x						rude aggressive tone when speaking to passe
	416	4/2/2005			x				driver passed waiting passeng
	416	3/7/2005	x					x	driver refused to board w/c passeng
	416	2/24/2005			x				driver skipped stops
	416	1/18/2005					x		driver blocked traffic
	420	12/1/2004	x		x			x	driver disputes passenger's disability
	420	9/28/2004							driver pulled bus in front of motorist
	425	9/3/2004							caller said driver is "the nicest operator"
	425	8/25/2004					x		unloaded passeng while double parked
	425	6/14/2004	x						driver gave passeng invalid transfer
	425	6/14/2004	x						driver had bad attitude
	439	2/6/2007	x						driver challenged passenger
	439	1/31/2007	x						driver displayed unhelpful attitude
	439	1/31/2007	x					x	driver refused to help a w/c passenger
	439	12/1/2006	x					x	driver shut door in face of boarding passeng
	439	8/24/2006						x	driver didn't know how to secure wheelchair
	439	11/4/2005	x						driver played games with passeng attempting
	439	9/21/2005			x				
	439	5/31/2005							driver did not honor free zone at ucscd
	439	5/19/2005	x						driver disrespectful to senior citizen
	439	5/11/2005	x						sarcastic, blatant discrimination
	908	4/15/2005	x						
	1170	#####						x	driver did not pick-up wheelchair passenger
	1660	#####	x						disrespectful, rude to elderly
	1660	#####	x						
	1676	12/8/2004					x		passenger injured leg when driver quick start
	1676	#####	x						driver told passeng to "sit down, Shut up"
	8258	#####		x					driver departed with passenger's belongings
na		9/8/2004	x						driver called passenger stupid
na		8/17/2004		x					
		5/17/2004			x				driver left man w/ cane behind at bus stop
		11/7/2006	x						verbally abusive

wed
oor

y driver's language

ted her repeatedly

g on the bench

quire payment

correct amount for a tax

ved him buspass

girl

girl

d at her

nd

ple standing at stop

dn't allow new rider

der missed coaster
sengers

iver to stop
ver does not care
o passengers
b
own, driver missed stop, sped away
r, no courtesy

nection , says this happens a a lot
o in handicap rider, rude

s was at stop
n walk 6 blocks
n the bus

urse"; disabledrider
tting on his knees
er, blocking entrance

her riders-distracting
a trolley operator
river

to herself--strange
passenger
y phone

d mother about baby

urb

ong stop
have nice walk-she's handicapped

to work
appt.

op

missed stop
passenger

on
behind

rules
misses stops
t when asked

es

de way

o bus

sn't full

was cold, says rider

l stop

y concern says rider

w/c driver starts moving too fast

belt, speeding

chedule

can get off the bus

ing traffic

w/o ramp, then pulls away

d shuttle

e'd never seen it before

ing customer

d to run in rain to catch bus

er

was early 2 other days

driver accelerates too fast

er

in; driver on cell phone every day

next stop, driver says I didn't stop b/c you're white"

is 80 and almost fell

d took off

s and flipped him off

cks road
led

us door and left

enger

s told shut up

not fit

t off

ll down

et off bus

s w/driver

d others at stop

year old lady

id cant u read

s

sengers

r

lsign

de

cap

inside, rude

b/c it was late

and kid

waiting

open door

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it lady

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reckless driving

into bus

stops

is

ing entry

enger exit

start

ne to complete stop

hair pas

s opened
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, then drove off

asseng

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to board

ed